

## **Privacy- and cookie Policy**

This privacy policy sets out how this website (hereafter "the Website") uses and protects any information that you give to Gobike Service (hereafter GBS) while using it. The Website is committed to ensuring that your privacy is protected. When we ask you to provide information by which you can be identified during your visit to our Website, you can be assured that it will only be used in accordance with this privacy statement. The Website may change the policy by updating this page. Please check this page regularly to ensure that you agree with these changes.

### **We are collecting the following information:**

- Your name
- contact information including email address
- demographic and personal information such as postcode, preferences and interests
- other information relevant to customer surveys and/or offers

For the exhaustive list of cookies you can consult the list of cookies on this page.

### **We are using this information for:**

We require this information to get to know you better, to learn about your needs and to be able to provide you with better service, to improve and renew our products, to customise the website according to your interests.

This way we are able to send you promotional emails about new products, special offers or other information which we think you may find interesting using the email address which you have provided. Be assured that you can always sign out for this information.

We may also use your information to contact you for our own market research purposes. We may contact you by email, phone, fax or mail you about your opinion.

### **We keep it safe:**

We are ensuring you that your information is secure. In order to prevent unauthorised access or disclosure, we use the most advanced software and proper procedures, and we operate with respect of the European and Dutch law (the AVG).

### **We use cookies:**

A cookie is a small file which asks you for permission to be placed on your computer. When you agree, the file will be added and the cookie allows analyse web traffic or lets you know when you visit a particular site. Cookies also allow web applications to respond to you as an individual person. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify the pages you use. It helps us analyse data about web page traffic and to improve our website in order to tailor it to customer needs. Please note that we only use the information for statistical analysis purposes. After the use the data are removed.

A cookie does not give us access to your computer or to any other information about you than the information you gave us. It is important to know that you can decline cookies if you prefer this. It may however prevent you from taking full advantage of the website.

**We draw your attention to other websites that may interest you but:**

Please note that you leave our website when you use these links and we have no control over this other website. Therefore, we cannot be held responsible for the protection and privacy whilst visiting these sites.

**You can control the personal information on our website:**

You may choose to restrict the collection or use of personal information in the following ways:

- whenever you are asked to fill in information on the website, look for the box that you can click to indicate that you do not want the information to be used by anybody for direct marketing purposes
- if you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by letting us know

We will not sell, distribute or lease your personal information to other parties unless we have your permission or are required by law to do so.

You may request details of personal information which we hold about you and you have the right to change them. If you believe that any information we are holding on you is incorrect or incomplete, please inform us. If you want to remove some or all information about you we will do so on your first request.

**List of cookies we collect**

The table below lists the cookies we collect and what information they store.

<b>Cookie Name</b>	<b>Cookie Description</b>
<b>PHPSESSID</b>	Your session ID on the server.
<b>Etc.</b>	Etc.